



The Local Land Services strategy

Local Land Services works with land managers and the community to improve primary production and better manage natural resources.

We connect people with groups, information, support and funding to build resilient communities in productive, healthy landscapes.

The State Strategic Plan sets the vision and goals for Local Land Services for the next 10 years and outlines the strategies through which these goals will be achieved. It defines organisational priorities and outlines the way services will be delivered to build resilient communities and meet local needs.

The Local Land Services Board of Chairs prepared the State Strategic Plan using knowledge and expertise from across Local Land Services and key stakeholders. The local strategic plans guided the development of the State Strategic Plan and vice versa. Local input also means that the State Strategic Plan draws on the rigorous assessment and analysis undertaken by scientists, technical experts and the community in current and previous planning processes.

The plan is designed to deliver products and services that achieve outcomes at the property, community, landscape and industry scales through the improved management of biosecurity, natural resources, agricultural productivity and emergency management.

To achieve this vision, Local Land Services will align its work with its mission of being a customer-focused business that enables improved primary production and better management of natural resources.

This will see four goals pursued:

1. Resilient, self-reliant and prepared local communities
2. Biosecure, profitable, productive and sustainable primary industries
3. Healthy, diverse and connected natural environments
4. Board members and staff who are collaborative, innovative and commercially-focused.

Guided by the State Strategic Plan, each of the 11 Local Land Services regions has developed a local strategic plan. The local plans nest under the state strategy with all 12 plans aligned to achieve the organisation's mission.

Each region has identified local priorities and determine how the goals and strategies of the State Strategic Plan are best achieved.

The local plans define the specific actions and priorities to deliver these strategies. Services are tailored to meet the issues, risks and opportunities that characterise the communities, industries and landscapes of that region.



Goals and strategies

<p>GOAL 1: Resilient, self-reliant and prepared local communities.</p>	<p>GOAL 2: Biosecure, profitable, productive and sustainable primary industries.</p>	<p>GOAL 3: Healthy, diverse and connected natural environments.</p>	<p>GOAL 4: Board members and staff who are collaborative, innovative and commercially-focused.</p>
<p>STRATEGY 1: Provide data, information and knowledge that supports and enables land managers and customers to improve decision making.</p>			<p>STRATEGY 10: Develop engaged and accountable people with a strong customer and stakeholder focus.</p> <p>STRATEGY 11: Foster a values-based culture which emphasises collaboration, innovation and continual improvement.</p> <p>STRATEGY 12: Ensure a safe, efficient, effective and sustainable organisation.</p>
<p>STRATEGY 2: Provide products and advisory services that support and enable customers to implement improved practices.</p>			
<p>STRATEGY 3: Provide products and services that support and enable customers, land managers and the community to prevent, prepare, respond and recover from biosecurity and natural disaster events.</p>			
<p>STRATEGY 4: Collaborate with investors, stakeholders and external organisations to deliver improved products and services to customers.</p>			
<p>STRATEGY 5: Ensure local people participate in decision making.</p>			
<p>STRATEGY 6: Connect research and development with extension to address priority data, information and knowledge gaps and barriers to improved practice.</p>			
<p>STRATEGY 7: Deliver services that support Aboriginal people to care for Country and share traditional land management knowledge.</p>			
<p>STRATEGY 8: Deliver consent and compliance services that educate and protect communities and industries.</p>			
<p>STRATEGY 9: Manage Crown Land vested in Local Land Services for environmental, social, and economic outcomes.</p>			



What is the State Strategic Plan?

The State Strategic Plan sets the vision, priorities and strategies to guide the delivery of Local Land Services into the future.

Local plans nest under the State Strategic Plan and all twelve plans align to achieve the mission of being a customer-focused business that enables improved primary production and better management of natural resources.

Why has the State Strategic Plan been produced?

The Local Land Services Board of Chairs is required by the *NSW Local Land Services Act 2013* to prepare a State Strategic Plan which sets the vision, priorities and strategy to guide the delivery of Local Land Services with a focus on economic, social and environmental outcomes for the State.

The State Strategic Plan will be effective for 10 years.

How was the State Strategic Plan developed?

The Local Land Services Board of Chairs prepared the State Strategic Plan using knowledge and expertise from across Local Land Services and key stakeholders.

The local strategic plans guided the development of the State Strategic Plan and vice versa. Local input also means that the State Strategic Plan draws on the rigorous assessment and analysis undertaken by scientists, technical experts and the community in current and previous planning processes.

The strategies and goals in the State Strategic Plan also reflects Local Land Services obligations under the *Local Land Services Act 2013*, the *Native Vegetation Act 2003*, the NSW Biosecurity Plan, NSW Animal Biosecurity and Welfare Strategic Plan, the Agricultural Industry Action Plan the NSW Emergency Management Business Plan and the 2013-2023 catchment action plans. The State Strategic Plan also aligns with NSW 2021.

What are the main priorities of the State Strategic Plan

The State Strategic Plan outlines four goals and 12 organisational strategies to achieve them. The goals are:

1. Resilient, self-reliant and prepared local communities
2. Biosecure, profitable, productive and sustainable primary industries
3. Healthy, diverse and connected natural environments
4. Board members and staff who are collaborative, innovative and commercially-focused.

These goals are interdependent and are implemented in a holistic and integrated way through the implementation of local strategic plans.

Accomplishing the four goals will assist Local Land Services to implement its mission of customer-focused services that enable improved primary production and better management of natural resources.

A key component of the State Strategic Plan is an increased focus on customer service and measuring performance and customer satisfaction.

How will the State Strategic Plan be implemented?

Aligned with the State Strategic Plan, each of the 11 Local Land Services regions has developed a local strategic plan.

Each region is responsible for identifying local priorities and determining how the goals and strategies of the State Strategic Plan are best achieved.

Regions will define the specific actions and priorities to deliver these strategies, tailoring services to meet the issues, risks and opportunities that characterise the communities, industries and landscapes of that region.

Local strategic plans will be supported by a plan for monitoring, evaluation, reporting and improvement (an adaptation strategy), a three year business plan and an annual implementation plan.

How will we know if the State Strategic Plan is achieving its goals?

Key performance indicators (KPIs) have been developed to measure the success of the plan. These indicators are quantifiable measurements which monitor and assess performance against the organisations goals.

Many of the KPIs will need to be supported by benchmarks which will set the base from which progress on the implementation on the State Strategic Plan will be measured.

Regular reporting will allow customers and stakeholders to keep informed of the organisations performance against its goals.